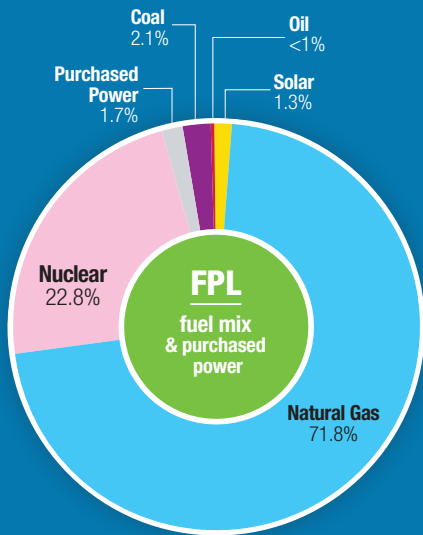


Where does your energy come from?

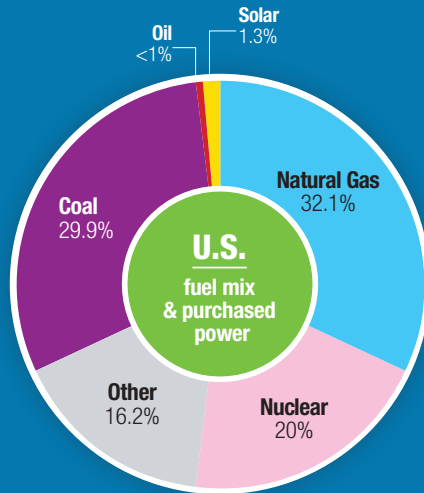
FPL's power comes from a variety of sources, including clean-burning natural gas and emissions-free nuclear and solar. We're significantly reducing our use of coal while substantially increasing our investment in cost-effective solar.

See our latest fuel mix:



Sources of electricity generation for the 12 months that ended October 2018.

See how we compare to the rest of the nation:



Major energy sources and percent share of total U.S. electricity generation in 2017.

Helpful resources – help for customers in need

We want to ensure that those who need help get assistance. Here are some services available to you:



Evacuation assistance – If you have special needs, your local government can help if you ever need to evacuate due to extreme weather or other emergencies. Make sure to register with your local emergency management office by contacting them directly. Just check your phone directory for “county government.”



2-1-1 Helpline – By dialing 2-1-1, you can get answers to your questions and get connected to available community resources. This helpline is free and confidential, with trained specialists available 24 hours a day.

We have more information for you online about help available from FPL or our community partners. Just visit: FPL.com/gethelp

FPL Energy News is published by
Florida Power & Light Company
P.O. Box 14000, Juno Beach, FL 33408

P100004171



Ring in the new year with low bills

Living in paradise has its benefits – from sunny days to beautiful beaches to energy bills that are among the lowest in the nation. Did you know? FPL's typical residential 1,000-kWh customer bill is about **30 percent below the national average** and lower than 46 of all 50 states.

Providing affordable, reliable and clean energy is our commitment to you. Through continued investments in technology, we produce energy more efficiently, providing you with affordable power that's reliable. New modern, efficient energy centers, as well as smart grid upgrades that help detect and prevent issues before they become power interruptions, all contribute to keeping your lights on and energy costs down.

To see how your bill compares, visit: FPL.com/compare-rates

Latest typical bill comparison*

California	\$279.05
Massachusetts	\$231.12
New York	\$175.37
Michigan	\$143.72
National Average	\$142.81
Texas	\$120.24
Florida Average	\$118.16
FPL	\$100.42**

*Data source: Edison Electric Institute (EEI) Typical Bills and Average Rates Report for Summer 2018 based on utility rates effective July 2018. Averages only include utilities that report their rates to EEI and may not be all-inclusive. FPL bill includes the state gross receipts tax but does not include credits, local taxes or fees that may be applicable in some jurisdictions.

**Effective January 2019 pending approval of some rates and clauses currently before the Florida Public Service Commission.

FPL bills to remain among the **LOWEST IN THE NATION**

Information for you

This edition of Energy News has information about your monthly bill, including an overview of the charges for your energy. You can always get the latest information about your bill online, including how to read your statement and an explanation of all the bill components at:

» FPL.com/rates

Summary of service charges

Type of Service Charge	Charge
Initial service connection	\$25
Transfer, open or reopen an existing account	\$12
Reconnection Reconnect service following non-payment	\$13
Late payment For payments received after the due date	Greater of \$5 or 1.5% applied to any past-due unpaid balance of accounts
Return payment For a check returned by the bank	\$25 if \$50 or less \$30 if \$50.01 – \$300 \$40 if \$300.01 – \$800 5% if greater than \$800
Field collection For payment collection on a delinquent account	\$48
Meter tampering Charge for tampering with meter In addition to the penalty charge for tampering with the meter, customers will be charged for the cost of the investigation.	\$200 Residential & Non-Demand Commercial; \$1,000 Commercial

EFFECTIVE JANUARY 2019*
RESIDENTIAL
RATE CLASS

	Customer Charge ¹	< 1,000 kWh/ On-Peak Energy Charge ¹	> 1,000 kWh/ Off-Peak Energy Charge ¹	Storm Charge ² c/kWh	Conservation ¹ c/kWh	Capacity ¹ c/kWh	Environmental ¹ c/kWh	< 1,000 kWh / On-Peak Fuel Charge ^{1,3}	> 1,000 kWh / Off-Peak Fuel Charge ^{1,3}
	c/kWh								
Residential Service (RS-1)	\$7.98	5.89	6.906	0.124	0.15	0.258	0.159	2.412	3.412
Residential TOU Rider (RTR-1) ³	\$7.98	10.508	-4.675	0.124	0.15	0.258	0.159	0.726	-0.310

* Effective January 2019 pending approval of some rates and clauses currently before the Florida Public Service Commission.

¹ Rates as approved by the Florida Public Service Commission in Docket Nos. 20170231, 20180001, 20180002 and 20180007.

² Storm charges as filed in a Routine Storm Charge True-Up Adjustment Request in Docket No. 20060038.

³ Except for customer charge, all rates and charges under Rate Schedule RS-1 shall apply to RTR-1. RTR-1 Base Energy and Fuel Charges and Credits applicable to on- and off-peak usage are in addition to the RS-1 charges.

Learn about deposits

Since all customers are billed for energy after it's used, we may ask those opening new accounts to pay a deposit amount based on the expected average cost of two months of service at the address. If your average usage turns out to be higher than the estimated cost and your bills are not current, we may ask you to pay the difference to bring the deposit to the required level.

Your deposit begins to earn two percent interest once you have paid your bill in full for six months. Interest is credited to your account each June. The deposit and earned interest is refunded to your account after 23 months of service and 12 months of good payment history, or after you close your account. Learn more: » FPL.com/deposit

Gross receipts tax

FPL pays a tax equal to 2.5 percent of gross electric revenues to the state. This tax appears as a separate line item on our bill.

It's never been easier to get connected

Sign up for alerts

Get the information you need most, such as bill reminders and outage alerts, via text message. Simply text **JOIN** to **MyFPL (69375)** to sign up today.

Download the app

See your energy usage, a projected bill and so much more with the FPL Mobile App – text **APP** to **MyFPL (69375)** to get it now.

Update your contact info

It's faster and easier to get the help you need if we have your accurate contact information. Access your account with the FPL Mobile App or log in to our website to ensure your contact information is current.

Visit: » FPL.com/profile

