Please stay safe before the storm

Be prepared: **FPL.com/storm**

Safety is always FPL's first priority. We urge customers to make it their top priority, too.
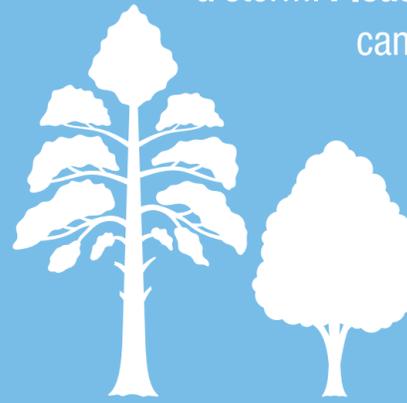
Heed the **warnings and evacuation orders** by local, state and federal officials.

If someone in your home is dependent on electric-powered, life-sustaining medical equipment, **review your family emergency plan** for backup power or **make arrangements to relocate now.**
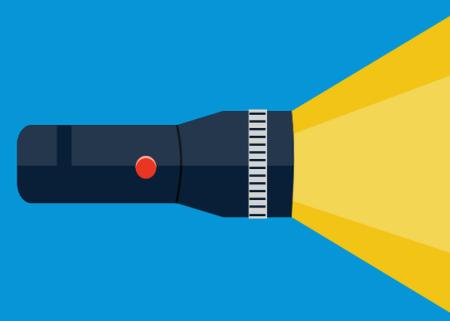
Most counties suspend trash and debris pickup before a storm. **Please do not trim trees now**, as high winds can turn cut branches into dangerous, flying debris. However, if you already have trimmed trees, **please help to prevent outages by tying down or securing loose branches or other debris.**

If you see a downed power line, call 911 or FPL at **1-800-4OUTAGE (1-800-468-8243)**. Stay away from all power lines.

Adjust refrigerators and freezers to their **coldest settings ahead of time** to keep food fresher longer in the event of a power outage.

Don't venture out in the dark, because you might not see a downed power line that could be energized and dangerous; avoid standing water and debris.

Keep a battery-operated radio on hand with a **two-week supply of fresh batteries**, along with other essentials.

If you plan to use a ladder while preparing your home for the storm, note the location of power lines before you begin. Be sure that ladders or scaffolds are far enough away so that you – and the ends of the tools you're using – stay at least 10 feet away from power lines. Before lowering a TV antenna or satellite dish, make sure to turn off and unplug the TV.

Record your FPL account number in a location that will be readily available. By knowing your account number, you will be able to quickly access your account online at FPL.com. You can also download the FPL app by texting "App" to **MyFPL (69375)**. Also, have our phone number (1-800-4OUTAGE or 1-800-468-8243) handy in the event you need to call to obtain information through our automated system.